



CIO of the Commonwealth Lem Stewart

### From the CIO

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Using technology to create citizen-centric government has been a shared goal across the Commonwealth, and both state and local governments have made great progress in expanding online citizen services. However, if what we build is not easy to use and accessible to all citizens and employees, it is not complete. The design services of our partner, Virginia.gov, may be particularly helpful for those of you striving to improve user experience and required accessibility of your Web sites. Their significant expertise has provided business value to many governmental entities, and may assist you as well.



# Enhance Your Online Presence with Web Design Services from Virginia.gov

Virginia.gov's highly experienced Web team has provided design services to Virginia government entities for seven years. The Virginia.gov team includes graphic artists, portal architects and experts in accessibility and usability. The creative content team uses the latest software and techniques to ensure a positive online experience for all citizens.

#### **Benefits include:**

- \* Use of best practices in Web site architecture, design, navigation and coding
- \* Expertise in compliance with both federal and state accessibility requirements
- \* Access to a wide array of online tools for enhanced e-government capabilities
- \* Availability of standard packages and state contract rates

## What Customers Are Saying:



"The Commonwealth's Attorneys' Services Council (CASC) is a small state agency tasked with providing support and training to Virginia's prosecutors. In 2005, we retained Virginia.gov to redesign our antiquated and inefficient Web site.

We have been very impressed with both customer service and work product. Our project manager was very responsive to our needs, and our new Web site exceeds our expectations. It is now professional, attractive and easy to navigate. The new design is accessibility compliant, helping us reach all populations, including people with disabilities. We have been very happy with the service, and would recommend Virginia.gov to other customers."

- Jane Sherman Chambers, Esquire Commonwealth's Attorneys' Services Council

To learn more, contact: Lynn DuBard, Director of Marketing, Virginia.gov (804) 692-0599; toll-free (877) 482-3468; Idubard @virginiainteractive.org

### **Governor Kaine Appoints Secretary of Technology**



Aneesh Chopra has been named Secretary of Technology by Governor Timothy M. Kaine. Chopra brings a wealth of private sector and government experience to this important position. Prior to his appointment, Chopra was managing director of the Advisory Board Company, which provides best practices research and analysis to the health care industry. He has served as co-chair of the 14-state Southern Technology Council, as co-president of the D.C. chapter of The Indus Entrepreneurs, on the Board of Medical Assistance Services and on the Governor's Electronic Health Records Task Force. Chopra received a bachelor's degree in public health from Johns Hopkins University and a master's degree in public policy from Harvard University's Kennedy School of Government.

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